

# Reference Range Number Line Format Preferred by African American Adults for Display of Asthma Control Status

Adriana Arcia, PhD, RN, Assistant Professor of Nursing at CUIMC Maureen George, PhD, RN, AE-C, FAAN, Associate Professor of Nursing at CUIMC

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# Disclosure

### The authors have no conflicts of interest to disclose.



# Introduction

- African Americans have disproportionate asthma burden
- Comprehension of asthma status needed for self-management
- Low health literacy possible barrier to comprehension
- Tailored information visualizations promising for patient-facing displays (e.g., portals)
- Best practices still emerging for optimal formats
- Does acceptability and appeal vary by demographic groups?





**Overall:** Develop asthma control report as provider-client communication tool

**This study:** Evaluate acceptability and appeal of a reference range number line (RRNL) and a stoplight graphic to display asthma control status Population – African American adults w/ persistent asthma & loved ones









# **Reference Range Number Lines for Lab Values**





From: Graphics help patients distinguish between urgent and non-urgent deviations in laboratory test results J Am Med Inform Assoc. 2016;24(3):520-528. doi:10.1093/jamia/ocw169

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Nystrom DT, Singh H, Baldwin J, Sittig DF, Giardina TD. Methods for patient-centered interface design of test result display in online portals. EGEMS (Wash DC). 2018;6(1):15.

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# **Uses of Stoplight Graphics**

- Asthma action plans
- Avoidance of sugary drinks
- Level of caregiver burden
- Blood pressure
- Breath alcohol self-rating



From: Sometimes more is more: iterative participatory design of infographics for engagement of community members with varying levels of health literacy J Am Med Inform Assoc. 2015;23(1):174-183. doi:10.1093/jamia/ocv079 J Am Med Inform Assoc | © The Author 2015. Published by Oxford University Press on behalf of the American Medical Informatics Association. All rights reserved.





# RRNL vs. Stoplight

**RRNL Preferred for Blood Pressure** 



## Context

### **Stoplight Preferred for Blood Sugar Forecast**



Urgency



Desai PM, Levine ME, Albers DJ, Mamykina L. Pictures worth a thousand words: Reflections on visualizing personal blood glucose forecasts for individuals with type 2 diabetes. Proceedings of the 2018 CHI Conference on Human Factors in Computing Systems; 2018 April; Montreal, Canada: ACM. © 2018 Association for Computing Machinery. ACM ISBN 978-1-4503-5620-6/18/04 https://doi.org/10.1145/3173574.3174112 Page

# **Theoretical Frameworks**

### Data-Frame Theory of Sensemaking



### Health Belief Model





Klein G, Moon B, Hoffman RR. Making sense of sensemaking 2: A macrocognitive model. IEEE Intelligent systems. 2006 Sep;21(5):88-92. © 2006 IEEE 1541-1672/06

Janz NK, Becker MH. The health belief model: A decade later. Health education quarterly. 1984;11(1):1-47. © 1984 by SOPHE, Published by John Wiley & Sons, Inc. 0195-8402/84/010001-47





Published by John Wiley & Sons, Inc. 0195-8402/84/010001-47

Tailored health infographics serve as **cues to action** in the Health Belief Model

# Measures of Asthma Control

Based on self-report of symptoms

- Asthma Therapy Assessment Questionnaire (ATAQ)
- Asthma Control Test (ACT)
- Asthma Control Questionnaire (ACQ)

Research:	0-1.5 controlled	1.5 – 6.0 not controlled
Clinical:	0 – 0.75 controlled	0.75 – 6.0 not controlled



# **Methods**

- IRB approved, Columbia University & University of Pennsylvania
- Two federally-qualified health centers
- 18+, Black/African American, w/ persistent asthma or loved one
- Control status: Asthma Control Questionnaire (ACQ)
- Health Literacy: Newest Vital Sign (NVS)
- Focus groups to inform brief motivational interviewing intervention on medication non-adherence
- ~ 15 min (range 10-22) spent on infographics





### Asthma Control Report

Patient:Victor BensonDate:April 2, 2017Provider:J. Gordon, FNP

### Level of Asthma Control

# Controlled Not Controlled 0.0 0.5 1.0 1.5 2.0 2.5 3.0 3.5 4.0 4.5 5.0 5.5 6.0 3.2 VICTOR'S SCORE <td

### Asthma Control Report

Patient: Victor Benson Date: April 2, 2017 Provider: J. Gordon, FNP



# Victor's asthma is: **NOT CONTROLLED**

Control Score: 3.2

0 = totally controlled 6 = extremely poorly controlled





Focus Group Prompts	Analytic Focus
<ol> <li>"What information do you think we are trying to convey with this image? What does it mean to you?"</li> </ol>	Viewer perception of infographic meaning
2. "Which of the images do you prefer and why?"	Statements of preference
3. "How can the image be improved?"	Suggestions for potential design changes
4. "Would this image motivate you to address the health issue?"	Statements relating to (a)motivation or health self-management
5. "How much and what kind of information do you want?"	Sentiments about quantity, timing, and type of informational <b>reports</b>

# **Groups & Participants**

- Six groups, April & May 2017
- Group size 2 10
- N = 46, African American adults
- 67% Female
- Age *M* = 47
- 72% marginal or inadequate health literacy





# **Results: Meaning**



Level of Asthma Control



"He's not getting no (sic) oxygen in his lungs."

"He's in great danger."

"With the X, it's over. I'm checking out. It's over!"

"It's just like stage four cancer. There's nothing else to do." "He can either continue his bad habits and probably make it worse or you know, he's got to do what he's got to do to fix it."

"It looks sort of half and half."

"2.0 and below would be good and everything above is a problem."



# **Results: Preference**

**RRNL** preferred for greater informativeness and motivational value.

It gives a visual representation of where a value falls within the context of possible values and the goal.

"It's a scale. You can see where you are and where you need to get to."

Level of Asthma Control



"...if you're taking your medicine and doing what you're supposed to do, then you'll notice it start to get close to the green and it makes you feel more like 'I'm doing my job,' you would feel more... yes, it would motivate you better."



# Results: Self-Management

- Perception of threat: "I'm in danger of losing my life"
- Self-management intentions
  - Take medication
  - Avoid triggers
  - Follow up w/ healthcare provider

"I would be asking the doctor what other treatments are available especially if I know that I'm taking it daily like I'm supposed to and they handed me something like this—it's not working."



# **Results: Design Changes**

• Request for addition of tailored tips for improving asthma control.

"[It would be better] *if they would've had something on there that tells you how you can control it.*"



# **Results: Reports**

• Amount of information: "It's just right, actually"

• Prefer to see at the beginning of every visit:

"So that way we could discuss what we're going to do to correct it"

• Consider putting a poster in consultation rooms:

"Stuff like this should be on the wall so that you can see and know so that you can ask."



# Discussion

- RRNL format overwhelmingly preferred to stoplight for asthma control status; easily adaptable to other instruments (e.g., ACT, ATAQ)
- Appealing/acceptable to African American adults
- Prior success among Hispanics for other data types
- Effectively cued self-management intentions as predicted by Health Belief Model
- Even with RRNL, threat perception still high
- Potential for undue alarm (e.g., unnecessary ED visits)
- We recommend that initial viewing be mediated by a clinician who can contextualize risk



# Discussion

- RRNL format has undergone further refinement to support correct interpretation
  - Addition of interpretive statement ("Your asthma is not in control")
  - Illustrations to anchor endpoints
  - Space for provider to write tailored plan of care
- Limitations: focus group setting; simulated data
- Next step: comprehension and acceptability of infographics tailored with participant's own data



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